

Questions or concerns?
Please contact:

Blue Cross and Blue Shield
of Vermont
P.O. Box 186
Montpelier, VT 05601-0186
(800) 344-6690
www.bcbsvt.com
click [here](#) for email contact

Blue Cross and Blue Shield
of Vermont provides
administrative services
and does not assume any
financial risk for claims.

BCBSVT's customer service team is here to help you!

The Blue Cross and Blue Shield of Vermont customer service team consists of professionals who strive to create positive experiences for you during some of life's greatest challenges. When you need assistance, the BCBSVT customer service team should be the first call you make. They will help you navigate the health care system and answer your questions about benefits, claims, prior approval requirements, finding a network doctor and much more.

BCBSVT does not want you to have to make multiple calls to resolve your concerns. If BCBSVT is unable to answer your questions, they will collaborate with other departments or even third party vendors to resolve your questions.

The BCBSVT team wants to make sure you feel supported. They will work with your case managers, when needed, to provide you with a whole-person approach to managing your health care and associated costs.

<i>department</i>	<i>phone</i>	<i>Email</i>	<i>mail</i>
customer service	(800) 247-2583	customerservice@bcbsvt.com	P.O. Box 186 Montpelier, VT 05601

Do you have suggestions on how to improve your experience?

Contact us! You can make suggestions to improve your health care experience and the experience others. When you contact the BCBSVT customer service team with a suggestion for improvement, please include the following information:

- A detailed summary of the situation you experienced
- The specific resource, tool, or benefit that you would like to change or improve
- A detailed summary of what BCBSVT could do to meet your needs