



Important Updates for School Employees

Enrolled in a VEHI Health Plan

With the new year upon us, we strongly recommend the following information and reminders be shared with **your employees who are enrolled in a VEHI health plan**.

1. Calendar-Year Resets and Prescription Assistance

VEHI health plans are **calendar** year plans, which means their deductible, coinsurance and/or co-pay amounts **reset** on January 1. The same is true for all out-of-pocket maximums and service visit limitations for such treatments as chiropractic care and physical therapy.

For most districts, HRA, FSA and HSA reimbursements start over on Jan. 1 (the exceptions are the few school districts that have a July plan year for health spending accounts). **Please be clear on this point when sending your employees a reminder.**

We recognize that there are employees or family members that may need assistance with the **upfront expense of high-cost prescriptions**. We want to remind you of a resource that can help members find and access Rx programs to help with costs ([click here](#)).

Please note: If an employee uses a prescription coupon, s/he could be erroneously reimbursed for the **full cost** of the prescription by his or her FSA or HRA (that is, reimbursed **above the amount** actually paid with the coupon). If this occurs, the employees should bring any overpayments to the attention of the central office, which will work with the vendor to reconcile the account.

2. New Summary of Health Plan Payments -- "SHPP" -- Coming Soon

Starting this week health plan participants will begin receiving the new version of the [Summary of Health Plan Payments](#) (SHPP) -- formerly known as an EOB. They will be used for all 2019 claims. Any 2018 claims will continue to be recorded on the former EOB design.

The volume of SHPPs sent this month will be lower than normal, because BCBSVT is doing a rigorous quality check on 2019 claims incurred in the first month, to ensure they are being processed accurately using the upgraded technology that became operational on January 1.

We expect the SHPPs for February, which will be printed and mailed in March, to be much greater in volume.

3. Resources on VEHI Health Plan

The VEHI team has created a library of materials and guides for VEHI members to help them understand and navigate their health plans. These are on the VEHI website. Below are links you can share to help members get answers to their questions or learn more about the health plans.

The [Employee Resources](#) page includes the following:

- [How Do I know what to Pay?](#)
- [Make the Most of your Benefits](#)
- [Know before you go](#)

As always, please contact VEHI Trust Administrators [Bobby-Jo Salls](#) or [Mark Hage](#) for more information!

This notification has been sent to School Business Officials, Human Resources, and Health Plan Members, for distribution to school employees enrolled in a VEHI benefit plan.

VEHI normally requests that school districts not alter the contents of these campaign monitors. In this particular instance, though, school districts may customize the contents, so that their communications to employees will be consistent with their health benefit plans and health spending account circumstances

Please note: For your convenience, all VEHI Communications (sent via Campaign Monitor) can now be found in our archive at vehi.org/home/campaign-monitors/

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