

## Access to dental care 24/7 with Teledentistry.com

### What is teledentistry?

Teledentistry is the use of mobile technologies, including interactive audio and video, to provide oral health consultations, treatment and transfer of dental information.

Virtual visits are an effective way to receive care when the patient has a dental emergency or concern and it is outside of normal business hours, they are travelling, or they do not have a regular dentist.

- ✓ 20% of Americans use online tools or mobile apps as their first health resource.
- ✓ 70% of patients say they are comfortable communicating virtually with health care providers.
- ✓ Roughly 20% of Americans live in rural areas with limited access to oral health care providers.

### How it works



Patient determines regular dentist is unavailable and initiates consultation via phone or online at (866) 393-4022 or [teledentistry.com/northeast-delta-dental](http://teledentistry.com/northeast-delta-dental)



Self service prompts guide patient through the system to reach a live dentist for an oral evaluation



Patient is referred to a Delta Dental in-network provider for follow-up care

### Benefits

- 24/7 emergency access for patients avoids trips to the emergency room.
- Patients without a regular provider will be referred to an in-network dentist for their follow-up care.
- Patients who already have a provider will be referred back to their regular dentist for follow-up care.
- Easy-to-use platform streamlines patient/provider interaction and removes a barrier to care for the patient.

*Important note: a virtual visit is considered to be a "problem-focused exam" and counts as one of the annual examinations covered by a dental plan.*