



July 1st Update on ID Cards and Outlines of Coverage

We are writing to update you on the status of the new **ID cards** and **Outlines of Coverage (OOC)** we told you about in May. We have two updates: one about timing and one about the dates on the cards.

First, BCBSVT has notified us that the process of ordering ID Cards and OOCs started later than planned and the final ordering is happening this week. Those who have not received cards can expect them in the coming 10 business days. Good news - **the current cards are still valid and can be used by employees and their dependents.** BCBSVT and VEHI apologize for any confusion.

Second, we also received notification that the effective dates on the ID cards are based on their **most recent 2022 effective date.** We had originally thought they would have a July 1, 2022 effective date. In most cases the ID card will indicate an effective date of they will say January 1, 2022 (unless a member had a later effective date or their current ID card already displays the new CAA requirements described below). ID cards are date stamped on the back so members can identify their latest card.

If you have any questions, please contact **Blue Cross VT Customer Service at 1-888-344-6690 after the holiday weekend.**

Updated: New Member IDs Coming Soon to VEHI Members

In 2021, the federal Consolidated Appropriations Act (also known as the "No Surprises Act") was passed. It required new consumer protections for those with private insurance coverage, including additional requirements regarding the information that must be on member materials, including member ID cards.

As a result of the CAA, all VEHI members will receive a new member ID card and outline of coverage. Members can expect their **new ID card and outline of coverage the first 10 business days of July.**

Your new VEHI member ID cards will now indicate the amount of the in-network and out-of-network deductibles, the in-network and out-of-network out-of-pocket maximum, and a phone number and website address for consumer assistance information. **Your current cards are still valid and can be used,** but ask that when you receive your new ID card, dispose of your old one properly to protect your member information and remember to keep your new card in a safe and secure place. ID cards are date stamped on the back so you can identify your latest card.

VEHI Health Plans are NOT changing

To be clear, VEHI's health benefit plans will **NOT** be changing on July 1. Employees will simply be receiving a new Member ID Card.

[Here](#) you can find VEHI health plan documents, including sample outlines of coverage and member ID card. You can find more detailed information on how to read your member ID card [here](#).

If you have any questions, please contact Blue Cross Customer Service at 1-888-344-6690. You can also contact [Mark Hage](#) or [Bobby-Jo Salls](#) at VEHI.

This notification has been sent to School Business Officials, Human Resources Professionals, Local Union Leaders, and our Health Plan Contact List.

To avoid confusion and to ensure consistency in the delivery of information, when distributing VEHI information, do not modify any VEHI communications or attachments.

Please note: For your convenience, all VEHI Communications (sent via Campaign Monitor) can now be found in our archive at vehi.org/home/campaign-monitors/.

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