



Update 11/30

Blue Cross of Vermont's Systems *Restored*

Blue Cross and Blue Shield of Vermont systems have been restored. Please see update below.

Update: November 30 | 7:15 a.m.

Phone and internet issues are resolved, and we will be fully operational during our normal business hours. We anticipate a high call and email volume and will return messages as soon as we are able. We appreciate your patience.

In the interim, find [more information on resources](#) available to access care.

Please note that as our systems come back online, data may not be the most recent as our team works to update the data as quickly as possible.

If you learn of urgent issues that need to be addressed, please contact Bobby-Jo Salls at bobbyjo@vsbit.org or Mark Hage at MHage@VTNEA.org who will contact our account manager for assistance.

This notification has been sent to School Business Officials, Human Resources, Local Union Officials and Health Plan Contacts.

Please send updates to the email list to Michelle@vsbit.org.

To avoid confusion and to ensure consistency in the delivery of information, when distributing VEHI information do not modify any VEHI communications or attachments.

Please note: For your convenience, all VEHI Communications (sent via Campaign Monitor) can now be found in our archive at vehi.org/home/campaign-monitors/

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52 Pike Drive
Berlin, VT 05602
(802) 223-5040