

KNOW WHEN YOU GO

Ask the right questions

Be informed now so that you can choose the appropriate care for your situation. Understanding all of your options may save you time and money.*



What is this test for?

If I get this test, will the results change my treatment plan?

Are there simpler, safer options other than diagnostic testing?

When can I expect to receive the results?

Are there any adverse side effects to this treatment or this drug?

How do I spell the name of that drug?

Will this drug interact with any medications, vitamins or over-the-counter treatments I'm currently taking?

Are there generic options we could explore that may save me money?

Can I wait to have this procedure?

How many times have you done this procedure?

Are there any alternative treatments we can explore?

Can you help me understand how much this treatment may cost?

Which hospital can best meet my needs?

*Prior approval requirements and member benefits vary according to the member's group or individual plan. Before receiving services, please check your benefits as outlined in your member materials or by calling the number on the back of your ID card.