



## Important Information Regarding BCBSVT Changes for 2019

### For Distribution to School Employees by Central Office Staff

Our partner in health care, Blue Cross and Blue Shield of Vermont, is updating some of their documents, tools and naming conventions. While most of the changes take place on **January 1, 2019**, some go into effect prior to this.

#### Changes for Employees - Please distribute to your staff!

Click [HERE](#) to find the notice to share with employees.

The notice includes these important pieces:

1. New BCBSVT ID cards are being mailed to all covered members **in December** – **BCBSVT asks members to "open all your mail from BCBSVT.** Be careful not to throw away your new ID card by accident!"
2. Employees must update their Member Resource Center log-in **credentials** in 2019 using their **new ID number**.
3. The **Explanation of Benefits (EOB)** document is getting a **new name**. It will now be called the **Summary of Health Plan Payments (SHPP)**, and its layout has been simplified.

#### Updates/Reminders on Employer Changes

1. Your invoices are changing for January. A **reminder** has been included in your **December bill**. Click [HERE](#) to view the reminder.
2. **Invoices will be delayed for January!** To facilitate the changes underway and to minimize confusion, VEHI and BCBSVT decided to delay sending invoices to schools until the week of December 17, which is why they will be arriving later than usual.
3. The BCBSVT Employer Newsletter was e-mailed on **October 24**; you can also find it here: <http://www.bcbsvt.com/business/newsletters>.

This notification has been sent to School Business Officials, Human Resources, Local Union Leaders and Health Members.

To avoid confusion and to ensure consistency in the delivery of information, when distributing VEHI information, do not modify any VEHI communications or attachments.

Please note: For your convenience, all VEHI Communications (sent via Campaign Monitor) can now be found in our archive at [vehi.org/home/campaign-monitors/](http://vehi.org/home/campaign-monitors/)

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52 Pike Drive  
Berlin, VT 05602  
(802) 223-5040