

Q & A following DataPath Discussions, Updated 5.2.18

Know before you renegotiate – more information coming soon to help you make an informed decision about the change in HRA design specific to having 100% Rx with a debit card, or no debit card with the plan staying the same.

Do employees need to complete new direct deposit forms required? YES, it is required as the form completed through Future Planning is non-transferrable.

Can we get the auto-pay to provider feature back later? That payment options is off for the foreseeable future, but DataPath will continue to review options.

Can we tell which employees we are charged for on our admin bill for admin and for check fees? The fees will show the total PEPM with a breakdown of the covered lives. The check fee is aggregated on the invoice, but they can identified who received a check payment thru the payment registered that they will receive when payments are processed.

How often are employees reimbursed? Once the migration has been completed then we (DataPath) will process weekly (most common) or as often as the school has requested to reimburse the employee by check or ACH. If they have multiple claims processed it will be remitted as one payment to the employee. (Therefore one check per member per claim period – weekly or monthly – as often as they have claims.)

If we cannot renegotiate by 5/15, but we do so later in 2018, can we have the cards turned back on?

How long would it take? Yes DP will allow you to change your plan design to allow the cards to be turned back on, however, they will need a week or so to implement. Depending on the length of time between the cards being shut off, they may or may not need to be reordered.

If we make Rx at 100% can we do it retroactive to Jan 1st to treat all employees the same? In theory, yes, but the idea hasn't been fully vetted and could cause further disruption for everyone.

Are the FSA debit card and the HRA debit card two different cards or the same? The debit card is the same card. If there is an FSA too, that money is loaded for immediate use. The FSA portion of the card will be turned back on by 5/21 regardless of the HRA decision.

Will we know the impact on future premium before we make a decision on making Rx 100%?

Unfortunately, no. It will depend on the number of accounts that choose that option, and their claims experience will also play a factor in the rates.

Will we know how much more our HRA might spend if we give Rx 100%? We will provide an aggregate report in the next week showing the status of where members are today with their out of pocket costs. The list will be for all members that are VEHI/FPA/HRA/CDHP. This will help determine the risk and the likelihood of usage.

Is DataPath using the claim feed or are members required to submit claims? DataPath is using the BCBSVT claims feed to process claims. There are a few pharmacies that DP will require a receipt for based on their authentication system when processing claims. They include but are not limited to:

GENOA QOL 20176, Morrisville VT

CVMC Pharmacy, Berlin VT

Northwestern Medical Center, Saint Albans VT

Vermont Family Pharmacy, Burlington VT

South Hero Pharmacy, South Hero VT

Browns Drug Store, Derby Line VT

Again, these pharmacies are allowed, but may require a follow up receipt be sent to DataPath.