



VEHI's Response to FPA's Letter

On March 7, VEHI learned for the first time, as you did, that Future Planning Associates (FPA) decided to terminate its administrative services contracts for HRA/HSA/FSA plans involving school districts and supervisory unions on May 31, 2018.

To assist you, VEHI is taking the following measures immediately:

- 1. We are requesting a meeting with FPA to draft an emergency transition plan** to address the TPA needs of school districts and school employees between now and May 31, including resolving existing claims processing, debit card, and reimbursement problems.
- 2. We are contacting the company DataPath**, which is referenced in FPA's letter of March 7, to see if it is **willing and prepared** to take on the business needs of so many school districts in this context. If so, VEHI will discuss with the company how a transition can be structured that causes the least disruption and honors the contractual agreements that school districts and local unions have negotiated.

DataPath currently provides several critical services to FPA, including essential software and debit cards. For that reason, it may be in the best position to step into FPA's shoes on such short notice.

However, the company must decide first that (a) it wants this business and (b) can demonstrate to VEHI (and, ultimately, to you) that it has the capacity to meet all contractual and compliance responsibilities. It will need to work closely with BCBSVT to set up an automatic claims feed. At present, FPA, not DataPath, receives the claims feed from BCBSVT. VEHI and BCBSVT are looking into how such a feed can be set up as expeditiously as possible, should DataPath agree to offer TPA services to school districts and school districts decide to engage DataPath.

- 3. School districts and local unions, of course, can pursue an entirely independent path** in regard to TPA services, as you have done historically. No school district is required to contract with DataPath or any other TPA.

School districts and local unions can also begin exploring alternatives to FPA and DataPath immediately, irrespective of VEHI's actions. There is no downside to being proactive in this regard. If you decide to do that, the following **TPAs are currently authorized and set up to accept automatic claims feeds from BCBSVT:**

- Combined Services
- Healthy Dollars
- HealthEquity
- Northeast Benefits Management
- Wage Works

4. **We will keep you informed regularly** about our discussions with FPA and DataPath, and on other pertinent matters related to this issue.

Please let us know how we can be of further assistance to you in this difficult time.

This communication has been sent School Business Officials, Superintendents, Human Resources, Health Members, Local Union Leaders and School Board Chairs.